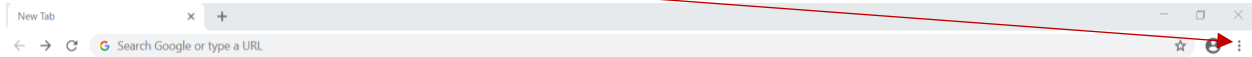


# Clear the cache in Chrome Browser

Instructions for both Windows and MAC.

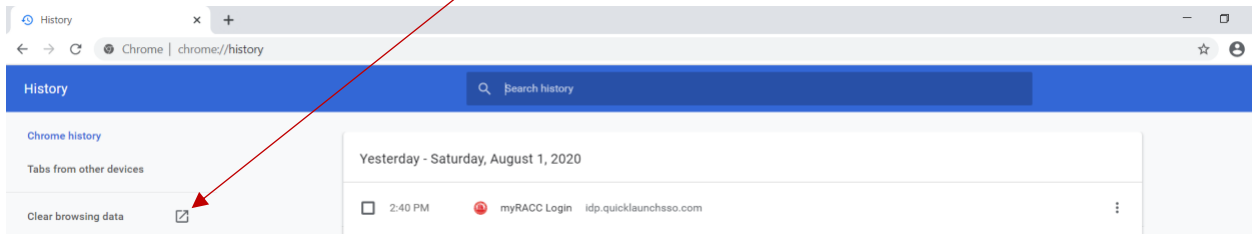
To open Chrome's history, click the 3 dots on the right side



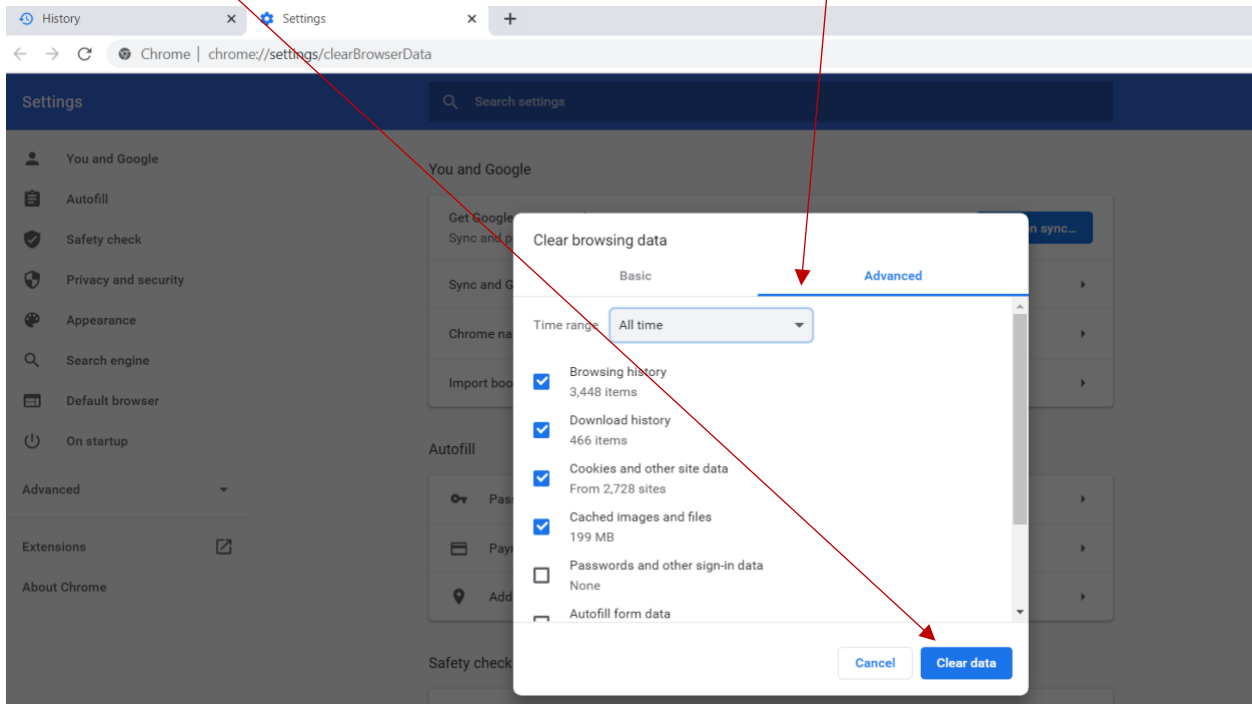
**NOTE:** If you don't see the 3 dots in Chrome, follow the instructions down below.

Select History from the dropdown and then History again. Once you select History 2 times, the History window will pop up.

In the History window, select "Clear browsing data" on the left side.

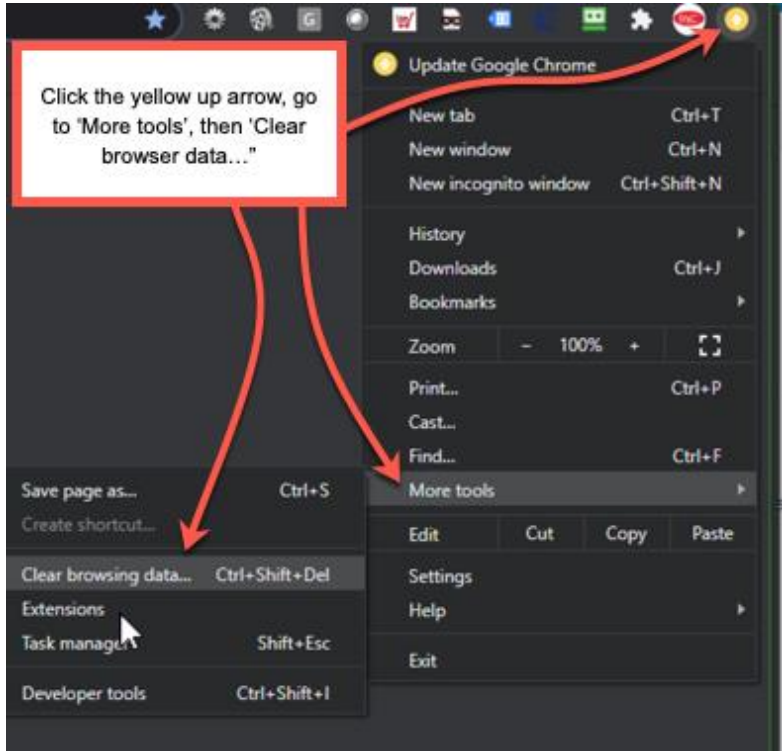


The Clear browsing data window will open. Make sure to select "All time" in the time range window. Then press "Clear data".

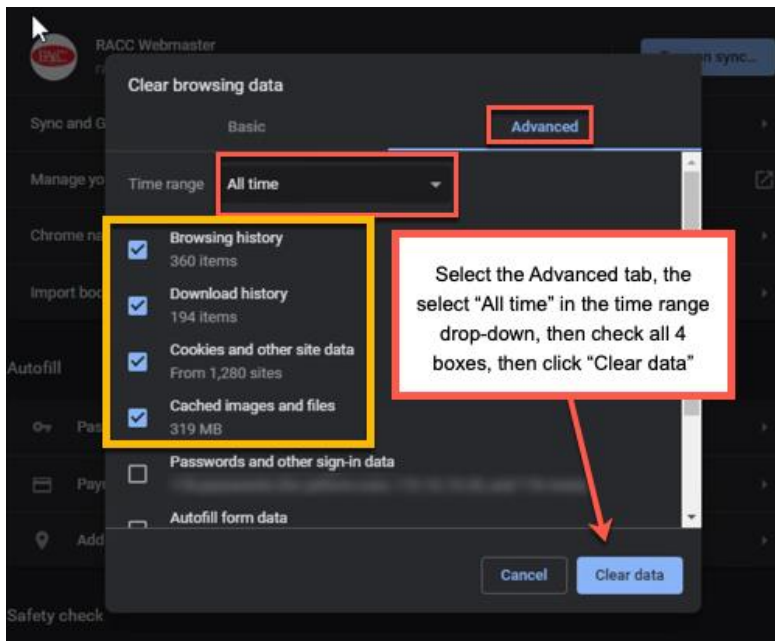


Once the websites cached data has been cleared out, close all Chrome windows and then reopen Chrome. Try to open the myRACC portal and Canvas once again.

**If you don't see the 3 dots. Click the yellow up arrow icon, go to "More tools", then "Clear browser data..."**

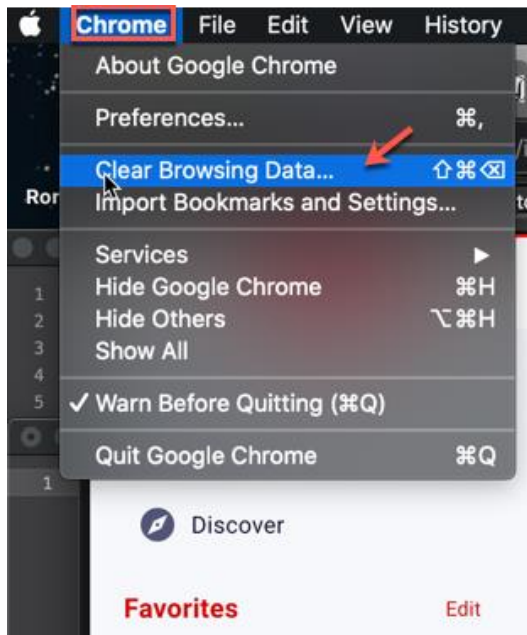


Select the Advanced tab, the select "All time" in the time range drop-down, then check all 4 boxes, then click "Clear data"



## MAC and Chrome Browsers

Open your Chrome browser on your Mac and click on the word “Chrome”. Then select “Clear browsing data” from the menu.



Select the Advanced tab, then select “All time” in the time range drop-down, then check all 4 boxes, then click “Clear data”

