

New Password Management Suite Login Current User Instructions

The new password management suite is now implemented in the portal: myRACC.racc.edu

All current employees (staff, faculty, adjuncts) will login with the same username and password.

Upon clicking “Login” every user will be redirected to the “Update Security Questions” screen (Step 1.)

Users must select three (3) new questions from the list and provide answers. Hit the “Save” button at the bottom of Step 1. See screenshots below.

Login Landing Page



Account Settings Page (Update Security Question). YOU DO NOT NEED TO CHANGE YOUR PASSWORD.

Please click the "Save my security questions" button after completing the security questions.

If you want to change your password, you can proceed to Step 2. Otherwise proceed to Step 3 and click on the "Take me to myRACC Portal" button.

Question	Please Select
Question	Please Select
Answer	What is the first name of your favorite teacher? What was your childhood nickname? What was the destination of your first airplane flight? Who is your favorite actor, musician, or artist?
Question	Where did you take your first family vacation? Where did you meet your spouse/significant other?
Question	When you were young, what did you want to be when you grew up?
Answer	What was the best birthday present you ever received? What is the name of your childhood best friend?
Question	What was the last name of your favorite elementary teacher? What is the first name of your hairdresser/barber?
Question	What is the first name of your mother's closest friend? What is the name of your favorite grocery store?
Answer	In what city or town were you born? In what city or town does your nearest sibling live? What is the make of your first car? What is your favorite movie? What is your favorite pet's name?
Save	

myRACC Portal Search Portal... Test Users Sign Out

Update Security Questions

STEP 1 Update your password reset questions **STEP 2 Change your password**

Update your password questions

Please input your answers so we can verify your identity in case you forget your password. Your answers are not case-sensitive, but must be at least three (3) characters in length. Save your answers by clicking the "Save" button.

Question What is your favorite place to visit?
Answer: **** Show Text

Question What was the destination of your first airplane flight?
Answer: **** Show Text

Question Where did you meet your spouse/significant other?
Answer: **** Show Text

Save my security questions

Reset Your Password

Password and Security Standards

- Minimum Password Length: 8 characters
- Password Complexity: minimum of 1 lower case, 1 upper case, 1 numeral or special character
- Account Lockout Policy: 3 failed attempts
- Account lockout duration: 15 minutes duration with reset available after 15 minutes

Click here to have a password generated for you.

New Password:
Verify New Password:

OK Cancel

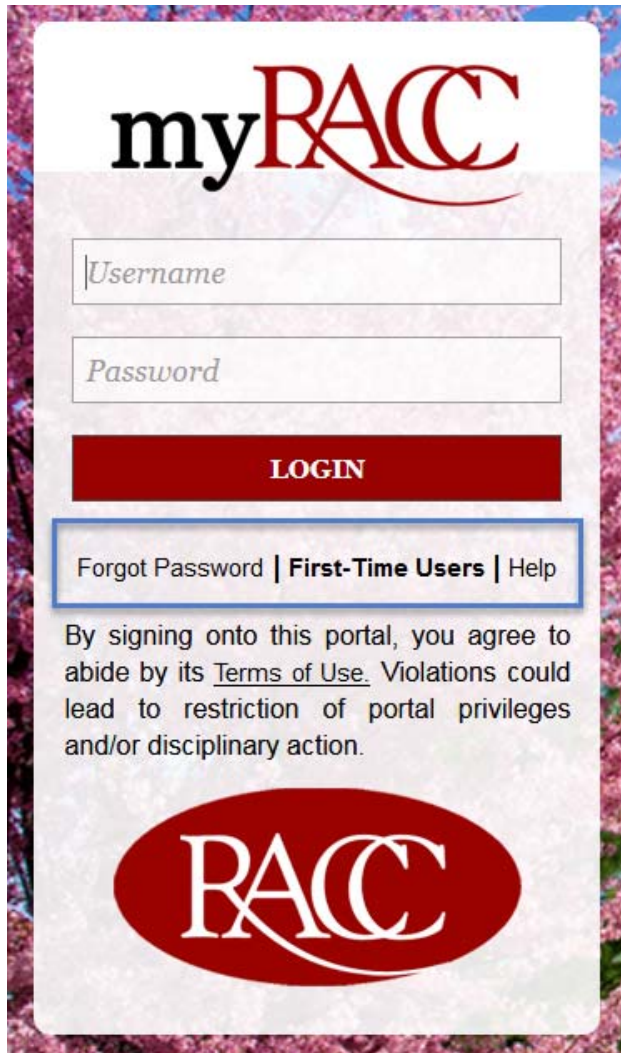
STEP 3

Take me to myRACC Portal

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If you forget your password, please click the “Forgot Password” link on the login page. Click “Help” for additional information.

Please note that an additional guide will soon be provided to assist all “First-Time Users.”



myRACC

LOGIN

[Forgot Password](#) | [First-Time Users](#) | [Help](#)

By signing onto this portal, you agree to abide by its [Terms of Use](#). Violations could lead to restriction of portal privileges and/or disciplinary action.

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